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Case Management System - KY Public Service Commission*Regular Cases Before the Commission as of April 12, 2025***2023-00042**

RECEIVED: 02/01/23

FILED: 02/01/23

FINAL: 04/14/23

REOPENED:

SUSPENSION DATE:

CASE NATURE: Kathryn A. Ehram, Complainant; Kentucky-American Water Company, Defendant

CASE CODE

Complaints - Rates

UTILITIES:

Kentucky-American Water Company

INDEX OF EVENTS:

04/14/23 Final Order Entered: 1. Kentucky-American's motion is granted. 2. Ms. Ehram's complaint is dismissed as satisfied. 3. This case is closed and removed from the Commission's docket.

03/31/23 Kathryn A. Ehram Notice of Satisfaction

03/31/23 Kentucky-American Water Company Notice of Resolution and Motion to Dismiss

03/30/23 Order Entered: 1. Kentucky-American shall file the following within 15 days of service of this Order: a. Copies of Ms. Ehram's bills from December 2021 to the present; b. A copy of the meter test conducted on the meter that registered usage at Ms. Ehram's residence between October 9, 2022, and November 4, 2022; c. An hourly breakdown in water usage for the month in question, October 2022; and d. A copy of Kentucky-American's notice to Ms. Ehram regarding any deviation from historical water usage, as required by Kentucky-American's Tariff Sheet No. 9, First Sheet No. 13; Section (j). e. A copy of any service ticket for maintenance or repair work done at Ms. Ehram's property, adjacent properties, or on the water mains or appurtenances within 500 yards of Ms. Ehram's property between October 1, 2022, and December 31, 2022. 2. Kentucky-American shall file the documents pursuant to ordering paragraph 1 by electronic mail to PSCED@ky.gov or by US Mail to P.O. Box 615, Frankfort KY 40602-0615. 3. A copy of this Order shall be mailed by US Mail to Ms. Ehram at 2396 Abbeywood Road, Lexington, Kentucky, 40515.

02/02/23 Acknowledge Receipt of Filing

02/01/23 Kathryn A. Ehram v. Kentucky-American Water Company

 Total Number of Cases: 1